

Hamilton County Probation Client Survey

Please fill this form out completely and return it to CJ Miller via postal mail, fax or email:

Hamilton County Department of Probation Services
One Hamilton County Square, Ste. 29
Noblesville, IN 46060

cj.miller@hamiltoncounty.in.gov
Fax: 317-776-6060

Please do not sign or write your name on this form. Thank you for your assistance.

Probation Officer _____ Date _____

1. Were you satisfied with your experience with the receptionist or secretary when you had contact with them at the probation department, on the phone or via e-mail?

Yes _____ No _____
Explain?

2. Were you satisfied with the process of completing the initial paperwork required for probation supervision (intake)? Yes _____ No _____
Explain?

3. Did you understand the Probation Order and did you think it had the correct information on it? Yes _____ No _____

4. Did the Intake Officer explain fully what was expected of you while you were on probation supervision? Yes _____ No _____

5. How would you rate your interaction with your Probation officer while you were on probation?

Very Satisfactory Satisfactory Not Satisfactory

Why did you give them this rating?

6. Did your Probation Officer show interest in your situation?
Yes _____ No _____

7. Did the Officer provide you with helpful options to make changes to your situation?

Yes_____ No_____

What were some of those suggestions?

8. Do you feel that you received praise and recognition after you completed a condition of your probation? Yes_____ No_____

9. How satisfied were you with the treatment (substance abuse or other) provided to you (if applicable)?

Very Satisfactory

Satisfactory

Not Satisfactory

Why did you give the treatment services this rating?

10. Did you meet the goals that you set for yourself at the beginning of your probationary period? (check one): Yes_____ No_____ Some_____

If not, what kept you from reaching your goals?

11. What part of probation supervision was most helpful for you? Least helpful?

12. What could we do to make this a better experience for future clients?

13. Please list any additional comments you would like to make about your experience with the Hamilton County Probation Department.

(Revised on 8/28/13)